STANDARD TERMS & CONDITIONS OF ORDER/QUOTE
(Unless Otherwise Stated in Writing by PDC)

PRICES: We reserve the right to change prices without notice. Quotations are valid for 30 days from date of quote unless otherwise noted. Manufacturer reserves the right to revise models at any time. We are not responsible for typographical errors or omissions.

PAYMENT TERMS: For purchasers with established credit, terms are Net 30 days from date of shipment. Payments must be in U.S. dollars & cash discounts are not allowed. Our remit to address:

Process Development & Control, LLC
1075 Montour West Industrial Park
Coraopolis, PA 15108

International orders are required to be prepaid in full before the shipment date. PDC carries no responsibility for delayed shipment dates due to delayed payments received from buyer. Banking details will be provided per request for wire transfers.

CREDIT CARDS: Visa, Master Card, American Express & Discover are accepted. A 3.5% service charge will apply.

FREIGHT POLICY: All products are sold FOB factory. Items will only be shipped UPS ground, freight collect or third-party bill. Please advise method of shipment and preferred carrier when order is placed. We discourage mandatory carrier requirements which have an adverse effect on service and delivery. Check your order immediately upon arrival. All damages must be noted on delivery receipt. Any claims for damage in transit must be filed with the carrier.

WARRANTY: PDC warrants to the buyer that our products shall be free from defects in material and workmanship for a period of one year from the date of shipment. Defective items will be repaired or replaced at our option.

RETURN POLICY: All items being returned must first be approved by PDC and must be shipped freight prepaid. Returned goods are subject to a restocking fee.

LIMITATION OF LIABILITY: Any liability for consequential or incidental damages is expressly disclaimed. PDC’s liability is limited to, and shall not exceed, the purchase price paid.

DELIVERY: PDC will provide an approximate time period of order completion when a quote is provided, however that is subject to business conditions of the company at the time; the buyer should not assume that the time of order completion will be the same when an actual purchase order is provided. PDC will notify the buyer of any changes in time of order completion at its best ability, but it remains buyer’s responsibility to confirm it at time of submitting the purchase order. Seller waives any penalties, liquidated damages or any other similar charges alleged due to delivery delays.

MINIMUM ORDER: Because of the “made to order” nature of our products, you will be charged the minimum $125 on any order with a value of $125 or less.

ORDERING INSTRUCTIONS: A complete description of the items ordered and prices must be given. Any pertinent information omitted is at the sole liability of the purchaser. We have made a diligent effort to illustrate and describe the products in our catalogues accurately; however such illustrations are for the sole purpose of identification.

PACKAGING: Per PDC Standard packaging. International packaging is subject to additional cost.

DRAWINGS & MANUALS: Maximum 3 copies (see Standard Adders for additional copies and charges). Documentation must be requested individually on purchase order. Delivery: Certified drawings or Reference drawings, manuals and recommended spare parts list are sent at shipment of order. Approval drawings will be delivered 5 working days-ARO for Standard (existing) drawings, 10 working days-ARO for Special (new) drawings. When Approval drawings are required, the order is placed on hold until PDC receives written approvals.

CUSTOMER TAGS & MARKS: Standard manila tags.

SPECIFIED TESTING AND/OR INSPECTION: Customer or 3rd-party inspections and/or specified testing are subject to special charges.

MOUNTING: All customer-supplied accessories are subject to additional mounting charges.

MATERIAL CERTIFICATIONS: Must be identified at time of order and is subject to special charges. If not specified, it will not be available.

STANDARD ADDERS: 1 Copy Certified Drawings (reproducible) - $100/new drawing, $40/existing drawing. Additional copies of Dwg/Manuals-$1pp; Metal Tags & Marks – Subject to special charges

Date __________________________ Buyer’s Signature__________________________
Buyer’s Name __________________________ Buyer’s Title__________________________

Updated 04/11/2016

1-800-732-4070
www.pdcvalve.com